MSP360 Connect

MSP360
MANAGE. SUPPORT. PROTECT.

MSP360 Connect. Simple. Reliable.

Connect is a remote connectivity tool developed to securely access and control remote devices and servers to resolve issues faster. High-speed stable connections are always available using Connect, regardless of the computer's global location.

Fast and stable connections

Real-time connections based on the WebRTC technology.

Unattended access

Set up a remote session without a connection partner on the other end.

Session recording

Record your remote sessions and meetings and then play them back via a built-in Session Player.

Multi-monitor support

Connect to devices with multiple monitors and easily switch between them or view all.

Advanced security

2FA, SSL encryption, and password-level security to ensure full data protection.

File transfer

Share files during the session.

Text and voice chat

Speak or exchange text messages while connected.

*Special features for MSPs

Centralized management, web-based remote access, easy deployment, reporting, black-screen feature and more.

Empower your business with MSP360 Connect

▶ **MSPs and IT service providers**
Connect to clients' desktops remotely and resolve issues without visiting them in person.
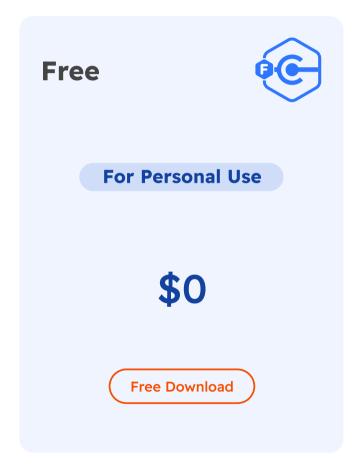
▶ **IT technicians and support**
Provide IT support and access computers remotely wherever you are.

▶ **Small and midsize business**
Connect to clients' and/or colleagues' computers remotely to assist them in solving their issues.

▶ **Remote workers**
Work from home and access files from your office computer.
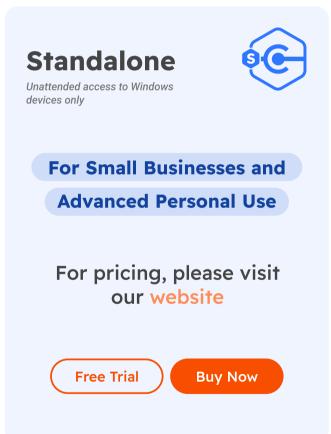
▶ **Students**
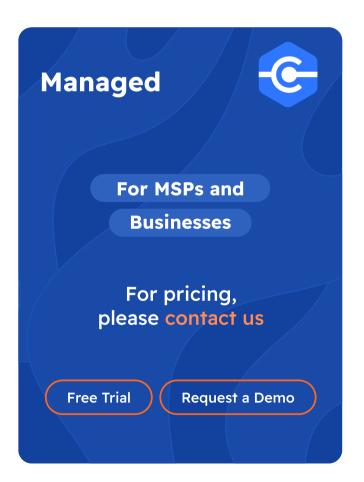Attend classes remotely using the "meeting" feature.

MSP360 Connect

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Choose your plan

Free

For Personal Use

$0

Free Download

Standalone

Unattended access to Windows devices only

For Small Businesses and

Advanced Personal Use

For pricing, please visit our website

Free Trial   Buy Now

Managed

For MSPs and

Businesses

For pricing, please contact us

Free Trial   Request a Demo

MSP360 Free Connect

Rich feature set, best suited for personal use and one-time connections.

Feature-to-OS comparison

Features	Windows	macOS	iOS/Android
5 devices in the address book	✓	✓	✓
Attended access *via PIN*	✓	✓	✓
Encrypted connection	✓	✓	✓
Multi-user sessions *join one session with co-workers*	✓	✓	✓
Unlimited concurrent sessions *Access multiple devices at once*	✓	✗	✗
File transfer (10 MB limit) *No limitation through direct connection inside LAN*	✓	✗	✗
WebRTC support	✓	✗	✗
Multi-monitor support	✓	✓	✓
Chat	✓	✓	✓
Microphone	✓	✓	✓
Session recording	✓	✗	✗

Benefits of Free Connect

▶ All features necessary to connect to and control remote devices

▶ Security – all connections are fully encrypted

▶ Fast real-time connection between Windows devices based on the WebRTC technology

▶ No subscription, no fees

MSP360 Connect

MSP360 Standalone Connect

Advanced functionality for small businesses to access devices remotely from time to time.

1 admin with 1 computer to manage other devices

Feature-to-OS comparison

Features	Windows	macOS
25 devices in the address book	✓	✓
Unattended access *to Windows devices only*	✓	✓
File transfer (1 GB limit) *No limitation through direct connection inside LAN*	✓	✗
Multi-user sessions *join one session with co-workers*	✓	✓
Unlimited concurrent sessions *Access multiple devices at once*	✓	✗
WebRTC support	✓	✗
Attended access *via PIN*	✓	✓
Encrypted connection	✓	✓
Multi-monitor support	✓	✓
Chat	✓	✓
Microphone	✓	✓
Session recording	✓	✗

Benefits of Standalone Connect

▶ Unattended access to join Windows devices without asking for a PIN

▶ Large files easily shared between Windows devices

▶ Encrypted connections ensure full data security

▶ Fast real-time connection between Windows devices based on the WebRTC technology

Buy Now

MSP360 Connect

MSP360 Managed Connect

Premium solution designed for larger networks. Delivers great savings in time and resources for MSPs and IT departments, as all connections are managed from a single dashboard.

Feature-to-OS comparison

Features	Windows	macOS
Web console to manage Windows devices	✓	✓
Unlimited devices	✓	✓
Unlimited concurrent sessions *Access multiple devices at once	✓	✕
Web-based remote access to Windows devices	✓	✓
Advanced unattended access *to Windows devices only	✓	✓
File transfer (1 GB limit) *No limitation through direct connection inside LAN	✓	✕
WebRTC support	✓	✕
Reporting	✓	✓
Remote printing	✓	✕
Mass deployment	✓	✓
Black screen	✓	✓
Lock remote input	✓	✓
Multi-user sessions *join one session with co-workers	✓	✓
Attended access *via PIN	✓	✓
Encrypted connection	✓	✓
Multi-monitor support	✓	✓
Chat	✓	✓
Microphone	✓	✓
Session recording	✓	✕

Benefits of Managed Connect

▶ Single web-based control panel to run and manage all of your connections

▶ Connect to unlimited devices and maintain unlimited concurrent sessions at a time

▶ Install software on multiple Windows devices in bulk

▶ Black screen to hide your actions from the remote user you're connected to

▶ Keep track of all connections and their duration

▶ Print files from a remote computer

Contact Us for Pricing

MSP360 Connect

Supported OS

▶ Windows 7 / 8 / 10 / 11

▶ Windows Server 2008 / 2008 R2 / 2012 / 2012 R2 / 2016 / 2019 / 2022

▶ macOS Ventura (13 or higher), macOS Monterey (12 or higher), macOS Big Sur (11.0 or higher), macOS Catalina (10.15 or higher), macOS Mojave (10.14 or higher), macOS High Sierra (10.13 or higher), macOS Sierra (10.12 or higher)

▶ iOS

▶ Android

System Requirements

▶ **Windows**

Microsoft .NET Framework 4.5.1
1.4 GHz 64-bit processor
512 MB RAM, 100 MB minimum disk space

▶ **macOS**

Intel® Core™ or M1, M2 Apple® Macintosh® computer
2GB memory
300MB of available hard disk space

Web-Based Remote Access to Windows Devices `Managed`

Supported browsers to connect from:

▶ Chrome (Windows, Linux, macOS)

▶ Firefox (Windows, Linux, macOS)

▶ Edge (Windows, Linux, macOS)

▶ Safari (macOS)

WebRTC Support

▶ WebRTC transport protocol works on Windows devices only.